| Date (Military Time of Hold Call) | Date(s), Shift(s), & Military Time(s) of Product Held | # of Cases | Floor | Brand Code/ Formula | Mach. # | Held By | Hold Ticket # | Reason |
|--|---|---------------|-------|------------------------|------------|--------------------------|---------------------|--|
| 11-13-95 08:45 | 11-13-A 07:45 to 08:22 | | 3-10 | 1630 | 31 | C. Witten | 814 | Foil Pull Tabnot cut. |
| 11-14-95 05 : 05 | 11-14-95 C Case #65 - #74 | 9 | 4-10 | 2360-008 | 43 | D. Morris | 815 | Stamps come off with the tear tape and some of the stamps do not break/tear when the lid of the box is opened. |
| 11-14-95 08:30 | 11-14-A 07:20 to 07:56 | | 3-10 | 1630 | 32 | C. Witten | 816 | Open film on top of pack. |
| 11-14-95 08:55 | 11-14-A 08:30 to 08:55 | | 2-12 | 0690 | 62 | M. Florence | 817 | Missing tear tape on packs. |
| 11-14-95 18:25 | 11-14-95 B LAST PALLET ON B SHIFT | | 3-12 | 290-077 | 71 | J. PAGE | 818 | NO GLUE ON THE CARTONS, NONE ANYWHERE, (OVERWRAPPED) |
| 11-15-95 | 11-14-A 14:00 to 15:00 | | 3-12 | 290-077 | 71 | Audit Group K. Barker | 820 | Label adhesion-side of pack. |
| 11-16-95 02 :30 | 11-15 - 95 B all prod. | | 2-10 | 080 - 822 | 24 | S. Boyles | 821 | wrong cig't. paper should have been 10-551-A used 10-553-A |
| 11-16-95 02 : 30 | 11-15 B & 11-16 C 203 cases | | 2-10 | 080 - 101 | 24 | S. Boyles | held on 5-1 | wrong cig't. paper should have been 10-551-A used 10-553-A |
| 11-16-95 04 : 55 | 11-16-95 C 04:00-04:45 | | 4-10 | 290 | 45 | D. Morris | 822 | Pack film is open on the bottom of the pack |
| 11-16-95 12:25 | 11-16-A Case #20 -#29 | 10 | 4-8 | 7160-007 | 10 | A. Rose | 823 | Hot melt adhesive on middle pack of each carton. (Adhesive dot on pack @ 1/16 inch.) |
| 11-16-95 22:27 | 11-16-B 21:30 TO 22:27 | | 4-12 | 012-017 | 85 | C. CUNNING HAM | 824 | OPEN CARTON (RIGHT END) EVERY 5TH CARTON OPEN. |
| 11-17-95 07:30 | 11-16-B (21:50) to 11-17-A (07:10) | | 3-8 | 6270 | 51 | J. Robards | 825 | Very wrinkled cigarettes. |
| 11-17-95 09:30 | 11-16-A to 11-17-C | 89 | 2-10 | 5110-090 | 24 | D. Philpot | 826 | Closure position; printing on closure going in the wrong direction. |
| 11-17-95 14:05 | 11-9-C to 11-10-B | | 2-12 | 690-014 | 60 | QA | 827 | Oil spots (brown in color) located on inside of blank. |
| 11-17-95 | 11-17-A 14:15 to 14:30 | | 4-12 | 640-093 | 81 | A. Grundy | 828 | Baggy, open film on top of pack. (Frequency: 1 pk/ctn) |

| 11-17-95 15:20 | 11-17-95 B 13:30 to 15:30 | | 2-10 | 820-008 | 20 | K. Miles | 829 | Film adhesion sticking to the cut sidewinder stamps. |
|----------------------------|---|---|------|-----------|----|---------------|-----|---|
| 11-1 <i>7-</i> 95 22:50 | 11-17-95 21:20 to 22:30 | | 4-10 | 650-092 | 40 | D.Schafer | 830 | Possible damaged carton ends, (corner in cases) |
| 11-19-95 02 : 55 | 11 - 19 - 95 C 23 : 30 - 03 : 00 | | 4-12 | 012 | 83 | C. Johnson | 831 | Wrong carton 50-114-B (Export,non-caution) used . Should be 4C - 014 - B |
| 11-19-95 05 : 00 | 11-17-95 A & B Shifts 11:00 to last case of order | | 2-10 | 820 - 008 | 20 | C. Zink | 832 | Stamp Adhesion / stamps stuck in film seam Note : some cases of this hold are also included in hold # 829 |
| 11-19-95 15 : 30 | 11-19-95 A 15:55 | 5 | 2-12 | 1200 | 64 | G. Murray | 833 | Tipping paper turned back , covering the "Merit" print. |
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| Date (Military Time of Hold Call) | Date(s), Shift(s), & Military Time(s) of | # of Cases | - | Brand Code/ | Mach. | | Hold Ticket # | |
|--|--|---------------|---------------|--------------------|---------|-----------------------|---------------------|--|
| 11-20-95 | Product Held | | Floor 3-12 | Formula 290-101 | # 72 | Held By M. Schlickman | 834 | Reason No hot melt on the |
| 04 : 45 11-20-95 | 03:00 - 04:00 11-20-A | 13 | 4-8 | 7160-007 | 10 | T. Holt | 835 | bottom of the case . Long flap on carton-mashed and/or torn |
| 09:45 11-20-95 15:20 | Case #40 to #52 11-20-B Case #14 to #19 | 6 | 2-12 | 1200 | 6 | R. Stevens | 836 | Mashed packs Frequency: 5 mashed pks per ctn. |
| | 11-21-95 Last pallet "B" and 23:00 - 23:30 C | | 3-10 | 1100 | 33 | C. Dowell | 838 | The "PULL" tab is not cut on the foil. |
| 11-21-95 08 : 30 | 11-19-95 "C" 05 : 30 - 07 : 00 | | 4-12 | 012 | 84 | Boyd | 837 | Missing print on the cig't. (found in audit) |
| 11-22-95 00 : 25 | and 23:00 - 00:01 "C" | | 3-12 | 2910-58 | 75 | M. Schlickman | 839 | Filter fall offs . |
| 11-22-95 07:05 | 11-22-C 06:18 to 07:00 | | 5-12 | 012 | 94 | D. Trail | 840 | Word "PULL" missing from foil tab. |
| 11-22-95 07:15 | 11-22-C All of order | 30 | 3-12 | 8030 | 74 | Danny (Shipping) | 841 | Brand Code Number "8030" is not stenciled on case. |
| 11-22-95 09:10 | 11-22-C & A Case Time 05:00 to 11-22-A (Case #6) | | 2-10 | 1620 | 24 | S. Landow | 842 | Mashed cartons and packs. |
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| Date (Military | Date(s), Shift(s), & | | | | | | Hold | |
| Time of | Military Time(s) of | # of | | Brand Code/ | Mach. | | Ticket | |
| Hold Call) | Product Held | Cases | Floor | Formula | # | Held By | # | Reason |
| 11-6-95 | 11-5-95 - 11-6-95 C | | 2-10 | 820-009 | 20 | D. Philpot | 784 | Tipping lap not sealed |
| 01:10 | 23 : 45 - 00 : 50 | | | | | 1 | | (Skip Tip) |
| 11-6-95 | 11-6-95 C | 36 | 5-12 | 5180 - 822 | 92 | S. Burrus | 785 | Has "REG ." case dates |
| 01:35 | case # 1 - # 36 | | | | | | | Should be " Julian " |
| 11-6-95 | 11-6-95 C | | 4-8 | 7160-007 | 11 | B. Betts | 786 | Creases / wrinkles / lines |
| 04:30 | 0300 - 0400 | | | | | | ļ | thru the Virginia Slims logo |
| | | | | | Ì | | | of the Pull Tab and on other areas |
| | | | | | | <u> </u> | | of exposed foil also . |
| 11-6-95 | 11-6-95 C | 1 | 4-8 | 5110-822 | 23 | P. Vissing | 787 | First case went to shipping - return |
| 06:10 | First Case | | | | | | | to factory. Cartons need overwrap. |
| 11-6-95 | 11-3-B | | 5-1 | 2480-058 | 600 | J. Boyd | 788 | Open filmside of pack, at the bottom. |
| 07:58 | 15:00 to 23:00 | | | | <u> </u> | | | |
| 11-6-95 | 11-6-A (Entire order) | | 2-12 | 0690-022 | 65 | B. Gaines | 789 | Incorrect supplies; (Richmond requested that order |
| 09:55 | 07:00 to 10:00 | | | | | | | be placed on HOLD for incorrect supplies—supply in question, unknown at this point. Louisville started order |
| | | | | | | | | before receiving "new" BOM/spec.) |
| 11-6-95 | 11-6-A | <u> </u> | 3-12 | 2780 | 74 | L. Collins | 790 | Missing case dates. |
| 10:20 | 09:30 to 10:00 | 1 | | | 1 | | | (Fuse box blew up, so there are no case dates.) |
| 11-6-95 | 11-6-A | | 4-8 | 7160-007 | 11 | A. Rose | 791 | Carton end turned inward, @1 inch. |
| 11:20 | 1 pallet to last case #48 | ļ | | | | | | |
| 11-7-95 | 11-6 B & 11-7-95 C | | 4-10 | 631 | 41 | M | 972 | IABEL IS TURNED BACK |
| 01 : 25 | Last pallet & cases 1-23 | | | | | LESTER | | ON THE PACK, DEFECT IS VERY |
| | c shift | | | | | | | SPORDIC |
| 11-7-95 | 11-7-A | | 4-10 | 0631 | 42 | G. Moore | 794 | Insufficient label adhesion-bottom & sides |
| 08:50 | 08:00 to 08:15 | 1 | | | | | | |
| 11-7-95 | 11-7-C & 11-7-A | 56 | 3-12 | 2920-058 | 75 | L. Collins | 795 | No case adhesion-top and bottom. |
| 13:05 | (Time unknown) | | 1 | | | | <u> </u> | |
| 11-7-95 | 11-7-95 A & B | | 5-12 | 6640 | 92 | D.El Saadi | 796 | Wrong Cigarette paper. Spec calls for |
| 22:50 | Entire Order | | | | | | <u></u> | 10-994A, Supervisor used 10-992 A. |
| 11-8-95 | 11-7-A (12:00) to | | 2-12 | 0690 | 62 | Audit Group | 798 | Torn ends on cigarettes. |
| 13:00 | 11-8-C (07:00) | 1 | | | ļ | (Maureen McGill) | 1 | |
| 11-8-95 | 11-8-C | + | 3-12 | 7210-058 | 75 | Audit Group | 799 | Stuck pull tab. |
| 11-8-95 | 03:03 to 06:00 | | J-12 | 7210-000 | 1 " | Kathy Barker | | |
| | 11-8-95 A & B | + | 2-10 | 820-310 | 20 | K. Miles | 800 | Open film on top of packs, exposing |
| 11-8-95 | | | 4-10 | 020-510 | 1 - | 1. mics | | |
| 15:35 | 14:30 to case # 04 | | | | | | <u> </u> | cigarettes. |

| 11-8-95 17:45 | 11-8-95 A & B shifts Last pallet on A shift thru case #04 on B shift | | 2-10 | 820-310 | 20 | K. Miles | 801 | Incorrect Foil. Was running 15-123A 110mm Should have been 15-114A 114mm |
|--------------------|--|-----|------|----------|---------|------------------------|-----|---|
| 11-9-95 00 : 01 | 11-8 "B" 22:30 - 23:00 & cases # 1-#4 11-8 "C" | | 5-12 | 012 U | 94 | S. Burris | 802 | Carton end is not sealed on one end |
| 11-9-95 03 : 30 | 11-9-95 C 02:45-03:30 | | 3-10 | 820-090 | 30 | C. Dowell | 803 | Short foil on top - exposed cig't. Wrong foil :15-123-A in use Should have been : 15-114-A |
| 11-9-95 07:35 | 11-9-C (All production) | 480 | 4-8 | 7160-007 | 11 | A. Rose | 804 | Carton end turned inward, @ 1 inch. |
| 11-9-95 20:00 | 11-9-95 B 15:00 to last case sticker | | 2-10 | 1610 | 22 | R. Stevens | 805 | Foreign matter. Black strips, looks like pieces of plastic bag. Found in picker roller on Maker #23, Silo 23. |
| 11-9-95 20:00 | 11-9-95 B 15:00 to last case sticker | | 2-10 | 5110-822 | 23 & 24 | R. Stevens | 806 | Foreign matter, Black strips, looks like pieces of plastic bag. Found in picker roller on Maker #23, Silo 23. |
| 11-9-95 20:15 | 11-9-95 B 15:00 to last case sticker | | 4-12 | 640-093 | 81 & 82 | C. Cunningh | 807 | Foreign matter, Black strips, looks like piece of plastic bag. Silo 23 |
| 11-9-95 20:20 | 11-9-95 B 15:00 to last case sticker | | 4-10 | 640-093 | 40 | D Schafer | 808 | Foreign matter, Black strips, looks like piece of plastic bag. Found on trimming disc Maker #40. Silo 23 |
| 11-10-95 23 :40 | 11-9 all B Shift and 23 : 00 - 01 : 45 C | | 4-10 | 290 | 45 | P. Wheatley | 809 | Each case has a mashed carton on each end (2 per case) also time frame 21:00 - 22:00 has mashed cig't. filters in the packs. |
| 11-10-95 15:20 | 11-10-95 A Last pallet on A shift | | 3-12 | 290-053 | 71 | Bob Peak | 810 | Misaligned stamps, white showing on packs. |
| 11-11-95 12:55 | 11-11-A 11:50 to 12:30 | | 4-12 | 0012-820 | 85 | A. Grundy J. Felker | 811 | Insufficient case adhesion, top and bottom |
| 11-1195 17:30 | 11-11-95 B 15:00 to 17:25 | | 4-12 | 012 | 83 | Greg Murray | 812 | Torn film on pack (Back of pack), one pack per carton. |
| 11-11-95 21:25 | 11-11-95 A & B SHIFTS 14:00 TO 18:00 | | 3-12 | 6110-001 | 70 | D. Board D. Horrell | 813 | Mixed Packs in cartons. Non AAA packs mixed with AAA packs(Underage Sale Prohibited) |
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| (Military | Date(s), Shift(s), & | | | | | | Hold | |
| Time of | Military Time(s) of | # of | | Brand Code/ | Mach. | | Ticket | |
| Hold Call) | Product Held | Cases | Floor | Formula | # | Held By | # | Reason |
| 10-16-95 | 10-16-C | 3pallet | 2-12 | 690 "U" | 65 | Danny | 710 | Incorrect case dates; |
| 02:20 | 23:00 to 02:30 | | | | | Shipping | | 65P"Reg." Case dates, "W" Ctn dates. |
| 10-16-95 | 10-16-C | 38 | 4-12 | 7490-007 | 81 | T. Holt | 713 | No hot melttop & |
| 03:16 | | | | | | P. Frazier C. Johnson | | bottom of cases |
| 10-16-95 | 10-16-C | | 3-12 | 180-101 | 70 | Schlickman | 711 | Filter fall offs |
| 03:25 | 23:30 to 00:30 | | | | | | | |
| 10-16-95 | 10-16-C | 10 | 3-12 | 2910-058 | 75 | Schlickman | 714 | Incorrect carton date had 1051675 should |
| 04:50 | 04:50 | | | | | | <u> </u> | be 10575 Held in Export |
| 10-16-95 | 10-16-C | | 3-12 | 180-101 | 70 | Schlickman | 712 | Filter fall offs |
| 03:25 | 02:15 to 03:30 | | | | | | | |
| 10-16-95 | 10-16- C | 60 | 3-12 | 6250-001 | 74 | Schlickman | | Wrong Carton Dates |
| 03:05 | 23:00-03:00 | | | | | | | |
| 10-16-95 | 10-16 B | | 2-8 | 012 U | 03 | Baldon | 715 | Open Film on Bottom of Pack |
| 15 : 55 | 15 : 00 - 15 : 30 | | | | | | ļ | |
| 10-17-95 | 10-15 C at 23:00 untill | | 2-12 | 690 U | 62 & 65 | J. Ruccio | 716 | Wrong Cartons used , had 3rd. Quarter |
| 01:00 | 10-17 A at 07: 00 | | | | <u></u> | <u> </u> | | notice . Should have been 4 th. |
| 10-17-95 | All 10-17-C production | | 2-12 | 1800-087 | 63 | M. Florence | 717 | Incorrect cases: 5270-083 ctns placed |
| 07:10 | to 07:10, 10-17-A | | | | | | | in 1800-087 cases. (1800-087 cases were |
| 40.47.05 | All 40 47 O mandaration | | 0.40 | E070 002 | 63 | R. Baum | 718 | incorrectly stenciled "5270-083") |
| 10-17-95 11:20 | All 10-17-C production to 07:10, 10-17-A | | 2-12 | 5270-083 | 63 | (Shipping) | /18 | Incorrect cases: 5270-083 ctns placed in 1800-087 cases. (1800-087 cases were |
| 11.20 | 10 07.10, 10-17-A | | | | l | (Simphing) | | incorrectly stenciled "5270-083") |
| 10-17-95 | 10-17-A | 1 | 4-8 | 7160-007 | 10 | A. Rose | 719 | Open film on bottom of packs. |
| 12:35 | Case #103 | | `` | | '` | | | Cpon min on Bouton of Pacific |
| 10-18-95 | 10-18-95 C | 1 | 2-10 | 1610 | 24 | D. Philpot | 720 | Cartons do not have glue on the |
| 00:15 | 23 : 55 - 24 : 00 | | | | | • | l | end flaps. |
| 10-18-95 | 10-18-95 C | 1 | 3-12 | NAP1 | 70 | M. | 721 | " LOW " Dilution. Target : 53 % |
| 03:00 | 23 : 00 - 02 : 40 | | | | | Schlickman | <u> </u> | Averages : 40% - 38 % - 41 % - 37 % |
| 10-18-95 | 23:00 (10-16-C) to | | 4-10 | 601 | 41 | L. Skidmore | 722 | Incorrect warning notice on labels; |
| 08:50 | 17:00 (10-17-B) | | | | 42 | | <u> </u> | (Used 3rd Qtr notice, should be 4th Qtr.) |
| 10-18-95 | 23:00 (10-16-C) to | | 4-12 | 1560 "U" | 80 | L. Skidmore | 723 | Incorrect warning notice on blanks; |
| 08:50 | 17:00 (10-17-B) | | | | | | <u> </u> | (Used 3rd Qtr notice, should be 4th Qtr.) |
| 10-18-95 | 10-18-A | 21 | 3-8 | 290 "U" | 53 | R. Ragland | 724 | Open film on top of pack. |
| 13:10 | Case #147 to Case #167 | L | | | <u>l. </u> | <u> </u> | <u> </u> | |

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| 10-18-95 15:57 | 10-18-B 15:30 to 15:45 | | 2-10 | 1270-822 | 20 | K. Miles | 725 | Missing tear tape on carton overwrap. |
|---------------------|--------------------------------------|----|------|----------|----|------------------|-----|--|
| | - 10-18 B Last Pallet | | 4-10 | 601 | 41 | R. Leach | 726 | Ends of cig't. rod pushed back and torn |
| 10-19-95 01 : 10 | 10-19-95 C 23:00 - 01 : 15 | | 3-12 | 2910 -58 | 75 | M. Schlickman | 727 | Overwrap is open on the carton ends. |
| 10-19-95 15:25 | 10-19-A Last pallet of 10-19-A | | 3-12 | 2790 | 70 | B. Peak | 728 | Missing tear tape on packs. |
| 10-20-95 01:55 | 10-19-95 B Last Pallet | | 3-12 | 1260 | 74 | M. Schlickman | 729 | Artwork / graphics shifted to one side of the pack & white showing under warning |
| 10-20-95 06:45 | 10-20-C Case #204 to #214 | | 5-12 | 3661 | 91 | R. Trammel | 730 | Open film on top of pack. |
| 10-20-95 07:20 | 10-20-C & A 04:00 to 07:20 | | 3-8 | 290 "U" | 53 | J. Robards | 731 | Mashed packs, mashed filters. |
| 10-20-95 08:20 | 10-20-C & A 23:26 to 08:45 | | 2-12 | 1200 | 64 | M. Florence | 732 | Heavy cigarette weights (+7.0g) |
| 10-21-95 03 : 20 | 10-20 B & 10-21 C 22:00 - 01 : 30 | | 3-12 | 396 | 74 | A. Burnley | 733 | Side of label not glued and is wrinkled |
| 10-21-95 07:05 | 10-21-95 C 06:45-07:00 | 10 | 2-10 | 5450-822 | 20 | B. Betts | 734 | Tear Tape is missing on the overwrap |
| 10-22-95 15 : 16 | 10-21-95 B 15:00-15:16 | | 3-12 | 2800 | 74 | J. Schelling | 735 | Label side and bottom not sealed |
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| Date (Military | Date(s), Shift(s), & Military Time(s) of | 4.6 | | Brand Code/ | Mach. | | Hold | |
|----------------------------|--|---------------|-------|-------------|------------------|-----------------|-------------|---|
| Time of Hold Call) | Product Held | # of Cases | Floor | Formula | # | Held By | Ticket # | Reason |
| 12-18-95 01: 4 0 | 12-18-95 C shift 01:20 to 01:30 | | 2-10 | 6320 | 21 | D. Philpot | 948 | Open film on the packs |
| 12-18-95 06:55 | 12-18-C & A 23:00 to Last case sticker (08:00) | | 2-8 | 012 U | 01, 02 03, 04 | B. Smith | 949 | Foreign matter found in cigt seam adhesive. (Found on makers and in glue tank) |
| 12-18-95 07:07 | 12-18-C 06:30 to 07:00 | | 4-8 | 7160-007 | 10 | B. Betts | 950 | Insufficient carton end adhesion. (One open carton end per carton) |
| 12-18-95 23:15 | 12-18-95 B 22:30 - 23:00 | | 2-8 | 012 U | 04 | R. Leach | 951 | Insufficient carton end adhesion |
| 12-19-95 03 :15 | 12-19-95 C Case # 9,10,11 | | 4-12 | 640-070 | 81 | T. Holt | 952 | Missing stamps on packs |
| 12-20-95 | 12-18-95 C 00:43 - 02:15 | | 3-12 | 290 U | 72 | V. Wigginton | 953 | Missing tear tape on the pack |
| 12-21-95 00:01 | 12-20-95 b 22:00-23:00 | | 4-8 | 7160 -007 | 11 | B. Betts | 954 | Bundle pull outs |
| 12-21-95 01:45 | 12-21-95 C 01:00 - 01:45 | | 2-10 | 1610 | 22 | D. Philpot | 955 | Excessive hot melt on cases getting onto the cartons inside |
| 12-22-95 11:10 | 12-22-95 10:30 - 11:00 | | 3-12 | AAM1 | 74 | Lyskowinki | 956 | Open film-on top of pack |
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| Date (Military Time of Hold Call) | Date(s), Shift(s), & Military Time(s) of Product Held | # of Cases | Floor | Brand Code/ Formula | Mach. # | Held By | Hold Ticket # | Reason |
| 12-11-95 | 12-11-95 C | | 3-10 | 1110 | 33,34,35 | B. Smith | 916 | AAA Blanks and non- AAA |
| 03:59 | 23:00 - 03:30 | | | | | C. Dowell | | Blanks mixed in same carton |
| 12-11-95 10:20 | 12-11-A 10:10 | 1 | 2-8 | 012 | 03 | B. Weeks | 917 | Open film-bottom of pack. |
| 12-11-95 19:38 | 12-10-95 - 12-11-95 C, A, B 23:00 C - 21:05 B | | 4-10 | 650-092 | 40 | R. Kramer | 918 | Foreign Matter in filler Yellow Rubber |
| 12-11-95 19:38 | 12-11-95 C entire order | | 4-10 | 650-077 | 43 | R. Kramer | 919 | Foreign Matter in filler Yellow Rubber |
| 12-11-95 19:38 | 12-10-95 - 12-12-95 C , A , B , C entire order | | 4-10 | 650-001 | 43 | R. Kramer | 920 | Foreign Matter Yellow Rubber |
| 12-12-95 04:20 | 12-11-95 C 23:00 - 04:11 | | 2-12 | 690 U | 64 | J. Ruccio | 921 | Mashed cartons in the corner of the seam of the cases |
| 12-12-95 09:10 | 12-12-A Start of order to 09:10 | | 3-8 | 6330-001 | 50 | J. Robards | 922 | No overwrap on cartons |
| 12-12-95 11:30 | 12-12-A 08:00 to 10:00 | | 3-12 | 1576 | 70 | D. Coleman | 923 | High menthol content, due to GC test results. |
| 12-12-95 22:40 | 12-12-B 18:00 to 23:00 | | 2-12 | 5270-087 | 63 | R. Stevens | 924 | Wrong tipping paper. Used 12-899C. Should be 12-682D |
| 12-13-95 08:15 | 12-13-95 07:45 to 08:00 | | 4-12 | 012-055 | 85 | A. Grundy | 925 | Blank adhesion; glue pot ran dry. |
| 12-13-95 22:50 | 12-11-95 start up thru 17:00 on 12-13-95 | | 4-10 | 650-092 | 40 , 43 | D. Shafer | 926 | Supplies had not been tested. |
| 12-13-95 23:05 | 12-13-95 b 20:00 - 22 : 00 | | 4-8 | 7160-007 | 11 | K. Miles | 927 | Packs from P12 fed onto P11 different innerframe cuts |
| 12-14-95 01:30 | 12-14-95 C 23:00 - 02 : 45 | | 2-12 | 690 U | 61,62 64,65 | J. Ruccio | 928 | Foreign Matter Black Plastic |
| 12-14-95 01:30 | 12-14-95 C 23:00 - 02 : 42 | | 2-10 | 820-061 | 20 | D. Philpot | 929 | Foreign Matter Black Plastic |
| 12-14-95 03 : 25 | 12-14-95 C 23:00 - 02:10 | | 4-12 | 012-055 | 85 | C. Johnson | 930 | Foreign Matter Black Plastic |
| 12-14-95 03 :25 | 12-14-95 C 23:00 - 02:18 | | 4-12 | 190 U | 80 | C. Johnson | 931 | Foreign Matter Black Plastic |

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| 12-14-95 | 12-14-95 C | | 3-12 | 497-101 | 73 | M. Sichlickman | 932 | Foreign Matter |
|-----------|----------------------|--------------|-----------|--------------|----------|-------------------|-----|--|
| 01:30 | entire order | | | | ļ | | | Black Plastic |
| 12-14-95 | 12-14-95 C | 69 | 3-12 | 497 - 038 | 73 | М. | 933 | Foreign Matter |
| 01 :30° | 23:00 - end of order | | | | | Schlickman | | Black Plastic |
| 12-14-95 | 12-14-95 C | | 3-12 | 497 - 090 | 73 | М. | 934 | Foreign Matter |
| 01:30 | entire order | | | | | Schlickman | | Black Plastic |
| 12-14-95 | 12-14-95 C | | 3-10 | 820 - 127 | 30 | W. Hatch | 935 | Foreign Matter |
| 01:30 | 23:00 - 02 :38 | | ļ <u></u> | | | | 1 | Black Plastic |
| 12-14-95 | 12-14-95 C | | 4-12 | 012 U | 84,93,94 | C. Johnson | | Foreign Matter |
| 01:30 | 23 : 00 - 04 : 11 | | 5-12 | | 1 ' ' | M. Cassell | 936 | Black Plastic |
| 12-14-95 | 12-13-A & B Shifts | | 5-1 | 4790-058 | 500 | M. McGill | 937 | Improper U-Cut, Tear Tape Adhesion, |
| 10:05 | | 1 | | | | (Audit) | | & Improper Fold-Foil Tops |
| | | | 1 | | 1 | [` ′ | 1 | (PRODUCTION PLACED ON HOLD ON 5-1) |
| 12-14-95 | 12-14-95 B | | 2-8 | 012 | 03 | S. Baldon | 938 | Baggy and Missing film |
| 16:40 | 16:00 to 16:30 | ł | | | | | 1 | |
| 12-15-95 | 12-15-95 c | | 2-8 | 012 U | 01 | A. Jarrett | 939 | Open film on the bottom |
| 03:25 | 02:00 - 03 : 15 | | | | 1 | | *** | of the pack. |
| 12-15-95 | 12-15-95 C | | 2-10 | 6320 | 21 | D. Philpot | 940 | Foreign Matter in the filler. |
| 04:15 | Case #30 - # 68 | l | " | 0020 | | | | l creign made in the mion |
| 12-15-95 | 12-15-95 C | | 2-10 | 6320 | 21 | D. Philpot | 941 | Foreign Matter in the filler. |
| 05 : 50 | Case # 85 - # 120 | | | 0020 | | | | , ereign masser in and masser |
| 12-15-95 | 12-15-A | | 3-10 | 1110 | 33/34/35 | Tom | 942 | Foreign Matter in the filler; |
| 11:25 | 10:30 to 11:00 | | | | | Lyskowinski | | yellow plastic |
| 12-15-95 | 12-15-95 A & B | | 2-10 | 820-061 | 20 | Cary | 943 | Stamps on upside down. |
| 15:48 | Last 2 pallets | | | 0_0 | | Board | | The second second |
| 12-15-95 | 12-15-95 B | | 3-10 | 1110 | 33,34,& | G. Murray | 944 | Black banding found on picker rollers on |
| 15:48 | 15:30 to 17:30 | | | | 35 | | " | makers 33 & 36. Silo #19. |
| 12-15-95 | 12-15-95 B | | 4-8 | 7160-007 | 10 & 11 | K. Miles | 945 | Black banding found in the picker rollers on |
| 15:48 | 15:30 to 17:30 | | | 7 100 007 | 1 .0 | 11. 1111100 | *** | makers 33 & 36 on 3-10. Using same silo as |
| 10.40 | 10.00 to 17.00 | | | | | | | 4-8. Silo #19. |
| 12-15-95 | 12-15-95 B | | 4-10 | 650 | 40 | D. Schafer | 946 | Possible regular plugs, instead of menthol |
| 19:40 | 19:00 to 20:30 | | | | " | | | l l l l l l l l l l l l l l l l l l l |
| | 12-15-95 B | | <u> </u> | <u> </u> | | | | |
| : 4-10-30 | 20:30 to 21:15 | | 4-12 | | 82 | | | |

| Date (Military Time of Hold Call) | Date(s), Shift(s), & Military Time(s) of Product Held 12-2-B (15:00) to | # of Cases | Floor | Brand Code/ Formula 4970-007 | Mach. # | Held By | Hold Ticket # | Reason |
|--|--|---------------|-------|------------------------------------|------------|-------------------|---------------------|--|
| 01:40 | 12-3-B (17:00) | | 3-12 | | 75 | K. Stevens | 880 | Foreign matter in filler. |
| 12-04-95 01:30 | 12-3-C (23:00 to 24:00) | first case | 3-12 | 0290 U | 72 | M. Schlickman | 881 | Foreign matter in filler. |
| 12-04-95 01:30 | 12-3-C (23:00 to 24:00) | first case | 3-12 | 290-053 | 71 | M. Schlickman | 882 | Foreign matter in filler. |
| 12-04-95 02:10 | 12-3-C (23:00) to 12-4-A (08:42) | | 4-8 | 7160-007 | 10/12 | S. Livers | 883 | Foreign matter in filler. |
| 12-04-95 02:10 | 12-3-C (23:00) to last case sticker | | 3-10 | 1630 | 31/32 | S. Livers | 884 | Foreign matter in filler. |
| 12-04-95 05:00 | 12-3-C (23:00 to 05:58) | | 3-10 | 1100 | 34/35 | B. Smith | 885 | Foreign matter in filler. |
| 12-04-95 05:30 | 12-3-C (23:00) to 12-4-C (05:40) | | 2-10 | 096 | 21 | D. Philpot | 886 | Foreign matter in filler. |
| 12-04-95 14:45 | 12-4-A 08:42 to 15:00 | | 4-8 | 7160-007 | 10/11/12 | A. Rose | 887 | Foreign matter in filler. |
| 12-4-95 15:45 | 12-4-95 B Last bad case 92017 Time: 15:20 | 5 | 5-12 | 5180-083 | 92 | D. ElSaadi | 888 | Inverted stack stamps, (Upside Down) |
| 12-4-95 02:15 | 12-5-C First 10 cases | 10 | 2-12 | 1590 U | 61 | M. Lester | 889 | Incorrect case dates. |
| 12-5-95 17:55 | 12-5-95 C, A, & B shifts Start of order on 3rd shift, thru 16:00 on B shift | | 4-10 | 606 | 42 | Dennis Schafer | 892 | Torn carton flap, (long flap) Found in the corner, opposite the seam in the case |
| 12-5-95 08:50 | 12-5-A Case #1 to #9 | | 4-8 | 7160-007 | 11 | A. Rose | 890 | Carton end turned inward (one-fourth of ctn end turned inward) |
| 12-5-95 09:10 | 12-4-B Start of order to 12-5-A (09:15) | | 3-10 | 820-092 | 30 | C. Witten | 891 | No "T" on carton date |
| 12-6-95 03 : 00 | 12-6-95 C first 9 cases | | 3-8 | 6610 | 54 | A. Burnley | 893 | Missing closures and exposed cig't. on top of pack |

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| 12-6-95 03:00 | 93 Pkr: 12-5-B (21:00) to 12-6-A (10:58) 94 Pkr: 12-5-B (21:00) to 12-6-A (10:54) 83 Pkr & 84 Pkr: 12-5-B (21:00) to 12-6-A (11:20) | 4-12 5-12 | 012 U | 83, 84 93 , 94 | B. Smith R. Warren | 894 | Foreign Matter (yellow rubber) |
|---------------------|--|--------------|------------|-------------------|-----------------------|-----|--|
| 12-6-95 03 :00 | 12-5-95 B (21:00) to 12-6-A (12:30) | 2-12 | 690 - 092 | 62,63 | B. Smith R. Warren | 895 | Foreign Matter (yellow rubber) |
| 12-6-95 03:00 | 12-5-B (21:00) 12-6-A (12:30) | 2-12 | 690-080 | 65 | B. Smith R. Warren | 896 | Foreign Matter (yellow rubber) |
| 12-6-95 03 : 00 | 12-5-95 B 21 : 00 - untill Further notice | 3-10 | 820-092 | 30 | B. Smith R. Warren | 897 | Foreign Matter |
| 12-6-95 03 : 00 | 12-5-B (21:00) to 12-6-A (12:30) | 2-12 | 690 U | 64 | B. Smith R. Warren | 898 | Foreign Matter |
| 12-6-95 03:00 | 12-5-B (21:00) to 12-6-A (12:01) | 2-10 | 820-061 | 20 | B. Smith R. Warren | 899 | Foreign Matter |
| 12-6-95 05 :15 | 12-5-95 B 18:30 - untill further notice (RELEASED) | 2-8 | 012 U | 1 , 2, 3, 4 | B. Smith R. Warren | 900 | Foreign Matter |
| 12-6-95 05 :15 | 12-5-B (21:00) to 12-6-A (12:30) | 2-12 | 690 - 077 | 65 | B. Smith R. Warren | 901 | Foreign Matter |
| 12-6-95 05 : 15 | 12-5-95 B 21:00 - untill further notice | 3-12 | 290-053 | 71 | B. Smith R. Warren | 902 | Foreign Matter |
| 12-6-95 05 :15 | 12-5-95 B 21 :00 - untill further notice | 3-8 3-12 | 290 U | 50, 52, 72 | B. Smith R. warren | 903 | Foreign Matter |
| 12-6-95 05 :15 | 12-5-95 B 21:00 - untill further notice | 4-12 | 012-101 | | B. Smith R. Warren | 904 | Foreign Matter |
| 12-6-95 07:22 | 12-6-A (07:00 to 12:30) | 2-12 | 690-127 | 65 | B. Cornett | 905 | Foreign matter in filler. |
| 12-6-95 08:00 | 12-6-A (07:00 to 10:30) | 4-8 | 7160-007 | 10/11/12 | B. Cornett | 906 | Foreign matter in filler. |
| 12-6-95 16:35 | 12-6-95-B (15:30 to last case sticker) | 4-8 | 7160-007 | 10/11/12 | P.Wheatle | 907 | Yellow plastic found in choke up on Maker #12 |
| 12-7-95 01 :30 | 12-7-95 C 24:00-02:45 | 4-8 | 7160 - 007 | 11, 12 | B. Betts | 908 | Foreign Matter in Filler Orange Plastic |
| 12 -7-95 02 : 00 | 12-7-95 C 24:00-03:23 | 2-8 | 012 U | 1,2,3,4 | I. Jarrett | 909 | Foreign Matter in filler Black plastic |

| 12-7-95 02 ; 00 |] 12-7-95 с 24 : 00 - 03 : 55 | | 2-12 | 690 - 029 | 65 | M. Lester | 910 | Foreign Matter in filler Black plastic |
|---|---------------------------------------|----|------|-----------|---------|-----------|-----|---|
| 12-7-95 02 :00 | 12-7-95 C 24 : 00 - 03 :10 | | 2-12 | 690 U | 62 , 64 | M. Lester | 912 | Foreign Matter in filler Black plastic |
| 12 - 7-95 06 : 10 | 12-7-95 C 03 :45 - 06 :15 | | 2-12 | 1590 U | 61 | M. Lester | 913 | Foreign Matter in filler Black plasic |
| 12-8-95 08:35 | 12-8-95 A 07:00 1st 13 cases | 13 | 3-8 | AAA1 | 54 | Robards | 914 | F.M. Yellow rubber |
| 12-8-95 18:50 | 12-8-95 B 042 (case) back 1 pallet | | 4-8 | 7160-007 | 10 | Wheatley | 915 | Front of pack (close to upc side) is mashed. Mash is running full length of pack. |
| | | | | | | | | |
| *************************************** | | | | | | | | |



| 11-30-95 16:30 | 11-30-95 A & B All A shift product thru last case sticker B shift | | 2-10 | 5450-091 | 20 | Maureen McGill/D. Horrell / Cary Board | 858 | Incorrect placement of stamp, (upside down) |
|---------------------|---|---|---------------------|----------|--------------------------------------|--|-----|---|
| 11-30-95 20:45 | 11-30-95 B 15:00 to 21:00 | | 4-8 | 7160-007 | 10 & 12 | S. Fulkerson | 859 | Wrong Carton Dates. Running 12-5-30, Should be 12-5-01 |
| 11-30-95 21:10 | 11-30-95 B Last pallet (1st good case #175 Time:20:57 | | 3-8 | AAK1 | 51 | N. Young | 860 | Open film on the bottom of the packs. |
| 11-30-95 23 : 30 | 11-30-95 B first 4 cases of order | 4 | 3-12 | 180-822 | 70 | M. Schlickman | 861 | No tear tape on the carton overwrap |
| 12-1-95 08:20 | 12-1-A 07:00 to 08:13 | | 2-10 | 0820-091 | 20 | R. Sinex | 862 | Inverted Stampprinting is going in the wrong direction. |
| 12-1-95 14:45 | 12-1-A 14:30 to 14:45 | | 2-8 | 012 | 02 | B. Weeks | 863 | Mashed pack; Frequency-one mashed pack per ctn, not in same location. |
| 12-1-95 15:05 | 12-1-A 14:00 to 15:00 | | 3-10 | 0910 | 34 | C. Witten | 864 | Torn/folded back-long flap on carton. Frequency: 2 ctns per case |
| 12-2-95 01:00 | 12-1-B (19:00) to 12-2-C (01:00) | | 4-12 | 640-093 | 81/82 | Broyles | 865 | Foreign Matter in filler (yellow rubber). |
| 12-2-95 01:00 | 12-1-B (19:00) to 12-2-C (01:00) | | 2-10 | 820-091 | 20 | Broyles | 866 | Foreign Matter in filler (yellow rubber). |
| 12-2-95 01:00 | 12-1-B (19:00) to 12-2-C (01:00) | | 2-12 | 690-001 | 65 | Broyles | 867 | Foreign Matter in filler (yellow rubber). |
| 12-2-95 01:00 | 12-1-B (19:00) to 12-2-C (02:34) | | 4-12 | 012-001 | 85 | Broyles | 868 | Foreign Matter in filler (yellow rubber). |
| 12-2-95 01:00 | 12-1-B (19:00) to 12-2-C (end of order) | | 3-10 | 0910 | 33/34 | Broyles | 869 | Foreign Matter in filler (yellow rubber). |
| 12-2-95 04:00 | 12-1-B (19:00) to 12-2-C (last case sticker) | | 2-8 4-12 5-12 | 012 | 01, 02 03, 04 83, 84 93, 94 | Broyles | 870 | Foreign Matter in filler (yellow rubber). |
| 12-2-95 04:00 | 12-1-B (19:00) to 12-2-C (last case sticker) | | 3-10 | 1110 | 35 | Broyles | 871 | Foreign Matter in filler (yellow rubber). |
| 12-2-95 04:00 | 12-1-B (19:00) to 12-2-C (01:00) | | 4-8 | 7160-007 | 10/12 | Broyles | 872 | Foreign Matter in filler (yellow rubber). |
| 12-2-95 04:00 | 12-1-B (19:00) to 12-2-C | | 3-10 | 1630 | 31/32 | Broyles | 873 | Foreign Matter in filler (yellow rubber). |
| 12-2-95 06:35 | 12-1-B (19:00) to 12-2-C | | 2-12 | 0690 | 63 | Broyles | 874 | Foreign Matter in filler (yellow rubber). |
| 12-2-95 10:25 | 12-2-A (07:00) until further notice | | 3-10 | 1110 | 33, 34, 35 | Cornett | 875 | Foreign Matter in filler (yellow rubber). |

| 12-2-95 10:27 | 12-2-A (07:00) until further notice | 4-12 5-12 2-8 | 012 | 01, 02 03, 04 83, 84 93, 94 | Cornett | 876 | (Revised to include 4-12 & 5-12) Foreign Matter in filler (yellow rubber). |
|------------------|--|---------------------|---------|--------------------------------------|---------|-----|--|
| 12-2-95 14:40 | 12-2-C (02:34) to 12-3-B (17:00) (02:34) | 4-12 | 012-101 | 85 | Cornett | 877 | Foreign Matter in filler (yellow rubber). |
| 12-2-95 14:40 | 12-1-B to 12-2-A (02:34 until further notice) | 3-12 | 3530 | 73 | Cornett | 878 | Foreign Matter in filler (yellow rubber). |
| 12-2-95 14:40 | 12-1-B to 12-2-A (19:00 until further notice) | 3-12 | 1430 | 74 | Cornett | 879 | Foreign Matter in filler (yellow rubber). |



| Date (Military Time of Hold Call) | Date(s), Shift(s), & Military Time(s) of Product Held | # of Cases | Floor | Brand Code/ Formula | Mach. # | Held By | Hold Ticket # | Reason |
|--|---|---------------|-------|------------------------|------------|--------------------------|---------------------|--|
| 11-27-95 02 : 45 | 11 - 27 - 95 C 23 : 00 - 03 : 15 | | 4-10 | 650 | 43 | D. Morris | 843 | Wrong Case Dates / has 080465 and 080493 Should be 112795 Case dater has a malfunction . |
| 11-27-95 06 : 35 | 11-27-95 C 23:00-06:30 | | 3-10 | 5320-007 | 35 | C. Dowell | 844 | Wrong Carton Dates has 11 5 35 should be 11 5 27 35 |
| 11-27-95 07:42 | 11-27-95 A 07:00-07:35 | | 4-12 | 012-101 | 85 | A. Grundy | 845 | Open carton ends No glue on flap |
| 11-27-95 15:25 | 11-27-95 A & B 12:30 to 15:30 | | 3-10 | 5320/007 | 35 | O.Snyder | 846 | Open film on the side of packs |
| 11-27-95 15:26 | 11-27-95 A shift Last pallet on A shift | | 2-12 | 690 | 60 | R. Stevens | 847 | Open film on packs, sideseam, bottom & top |
| 11-27-95 17:50 | 11-27-95 B 16:00 to 18:00 | | 4-10 | 290 | 45 | Maureen McGill | 848 | Print completely missing on Marlboro Cigts. |
| 11-27-95 21:20 | 11-27-95 B 20:30 to 21:10 | | 3-10 | 1636 | 31 | O. Snyder | 849 | Pull tab on the foil not cutting all the way through. |
| 11-27-95 22:35 | 11-27-95 B 21:30 to 23:00 | | 2-10 | 1610 | 24 | Cary Board | 850 | Stuck Miter |
| 11-28-95 23: 09 | 11-27-95 B 20 :30 - 23 : 00 | | 3-10 | 1830 | 33 | C. Dowell | 851 | Open foil on top of pack / exposed cig't. |
| 11-28-95 06 : 35 | 11-28-95 C Case #132 - 136 | | 4-8 | 7160 -007 | 12 | B. Betts | 852 | Open carton ends |
| 11-29-95 23:10 | 11-28-95 B Last pallet of B shift | | 3-8 | 210 U | 50 | A. Burnley | 853 | White showing under crooked closures. |
| 11-29-95 07:25 | All production (11-29-C) to Case #7 (11-29-A) | | 3-12 | 0497-083 | 73 | K. Gorter | 854 | No tear tape on carton overwrap. |
| 11-29-95 15:25 | 11-29-95 A & B Last pallet on A shift to 15:30 | | 3-8 | 210 U | 50 | N. Young | 855 | Bad foil, exposed cigarettes on top. |
| 11-29-95 17:30 | 11-29-95 B 15:00 to last case sticker | | 3-12 | 410-14-9 | 73 | J. Page | 856 | Tear tape on carton, should not have tear tape on cartons. |
| 11-30-95 11:05 | 11-29-A Case #30 to Case #78 | 48 | 4-8 | 7160-007 | 10 | B. Tuttle P. Wheatley | 857 | No hot melt on top case flaps. |